Ledvance GmbH
Pre-contractual Information according to Article 3(3) of EU Regulation 2023/2854 (Data Act)

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Product Name / Type / Categor LEDVANCE SMART+ APP & Cloud Service

Product Brand(s):	LEDVANCE
Manufacturer:	LEDVANCE GmbH

In accordance with the EU Data Act (Regulation 2023/2854), we are committed to ensuring transparency and providing the information according to Art. 3 such as data type, format, storage, access, etc.

Article 3 Paragraph 3:	Before concluding a contract for the provision of a related service, the provider of such related service shall provide at least the following information to the user, in a clear and comprehensible manner:
Article 3 Paragraph 3 (a) :	the nature, estimated volume and collection frequency of product data that the prospective data holder is expected to obtain and, where relevant, the arrangements for the user to access or retrieve such data, including the prospective data holder's data storage arrangements and the duration of retention;
	Network configuration data; Attributes of the network devices like dim level, ON/OFF status, color setting, temperature, energy consumption, sensor levels … depending on the used devices. Configuration database is a few kBytes of data, updated when devices will be added or deleted from network by the user. A set of device attributes is aprox. 5kByte of data. It is updated in the cloud every 10 seconds. Database contains last reported value and history data of last 7 days. App visualizes the device data in the cloud for the user. Configuration data, schedules and automation rules can be visualized and modified with the App by the user.
Article 3 Paragraph 3 (b) :	the nature and estimated volume of related service data to be generated, as well as the arrangements for the user to access or retrieve such data, including the prospective data holder's data storage arrangements and the duration of retention;
	Time schedules and automation rules, typically some kBytes of Data. Configured, visualized and modifiable by the user with the App. Each Schedule or rule will be stored in the cloud service until deleted by the user or until complete account is deleted by the user. Logfiles stored in the App on mobile device for debugging and troubleshooting purpose. Data for last 7 days, 20MB max.
Article 3 Paragraph 3 (c) :	whether the prospective data holder expects to use readily available data itself and the purposes for which those data are to be used, and whether it intends to allow one or more third parties to use the data for purposes agreed upon with the use.
	LEDVANCE does not use the data for own purpose. 3rd party data sharing/access has been assessed as high GDPR and Cybersecurity risks and therefore not been implemented.
Article 3 Paragraph 3 (d) :	the identity of the prospective data holder, such as its trading name and the geographical address at which it is established and, where applicable, of other data processing parties;
	Data holder: LEDVANCE GmbH, Parkring 1-5, 85748 Garching, Germany. Data processor: Tuya GmbH, Peter-Müller-Strasse 16, 40468 Düsseldorf, Germany.
Article 3 Paragraph 3 (e) :	the means of communication which make it possible to contact the prospective data holder quickly and communicate with that data holder efficiently;
	smarthome-support@ledvance.com
Article 3 Paragraph 3 (f) :	how the user can request that the data are shared with a third party and, where applicable, end the data sharing;
	Platform does not support APIs for data sharing. User can request a snapshot of the cloud data from customer service and share the received file on his own.
Article 3 Paragraph 3 (g) :	the user's right to lodge a complaint alleging an infringement of any of the provisions of this Chapter with the competent authority designated pursuant to Article 37;
	I case of complaints, the user can turn to the Federal Network Agency for Electricity, Gas, Telecommunications, Post, and Railways - Bundesnetzagentur (BNetzA)
Article 3 Paragraph 3 (h) :	whether a prospective data holder is the holder of trade secrets contained in the data that is accessible from the connected product or generated during the provision of a related service, and, where the prospective data holder is not the trade secret holder, the identity of the trade secret holder;
	No known trade secrets.
Article 3 Paragraph 3 (i) :	the duration of the contract between the user and the prospective data holder, as well as the arrangements for terminating such a contract, related service, and, where the prospective data holder is not the trade secret holder, the identity of the trade secret holder;
	The general warranty conditions are applicable